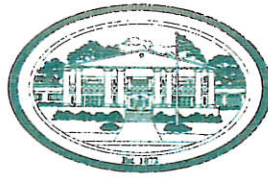


5/14/2020



The Williamsport Home

Dear Resident and/or Family Member,

In accordance with the requirements of the Interim Final Rule published by Centers of Medicare and Medicaid Services (CMS) in the Federal Register on May 8, 2020, residents, their representatives and families will be advised if there has been an occurrence of COVID-19 as well as three or more residents or staff with new-onset respiratory symptoms occurring within the past 72 hours. **There are no COVID-19 cases at this time. There is no cluster of residents or staff with respiratory symptoms.**

We continue to follow the guidance of the Centers of Disease Control (CDC), Department of Health (DOH), and Centers of Medicare and Medicaid Services (CMS). We have taken the following steps to mitigate, prevent or reduce the risk of transmission, including altering normal operations:

1. The facility continues with restricted visitation by prohibiting all non-essential visitors from entering into the facility.
2. Team members/essential visitors are screened for signs and symptoms upon entering and exiting the building each and every day. The facility screening is updated as new information and directives are provided from the Department of Health and CMS.
3. Additional training for staff members regarding infection control practices is ongoing and updated as information is updated.
4. Team members/essential visitors are limited to entrance at the main doors in order to control all traffic into the community.
5. All employees/essential visitors entering the facility are required to thoroughly wash or sanitize hands and wear a facemask. There is a portable handwashing station located in the main lobby to help with this.
6. Dining areas and non-medical resident outings and other social events are still postponed. Individualized activities and ones that promote social distancing will continue.
7. The facility continues with infection control cleaning to sanitize the community in addition to the environmental staff cleaning daily duties.
8. Any resident that is a new admission or a readmission is screened and is quarantined for 14-days, even if they do not exhibit symptoms of the virus.
9. All employees are equipped with all appropriate personal protective equipment (PPE).
10. All team members are required to maintain social distancing when not assisting with resident care.
11. The Williamsport Home is utilizing the CMS Waiver for Temporary Nursing Assistance.

In addition to the above, please note the residents, their families and team members are provided with routine updates about COVID-19. The community is offering residents and families one-on-one assistance with Facetime and Skype videoconferencing. Activities programs continue to be creative while honoring social distancing. This week we have been celebrating National Nursing Home

A Tradition of Caring

1900 Ravine Road ♦ Williamsport, PA 17701

570-323-8781 ♦ Fax 570-323-4858

www.TheWilliamsportHome.com

Week/Older American Month. The residents enjoyed some sticky buns, chocolate owls, Mocktail Drinks (lemonade w/ ginger ale), Oatmeal cookies and will be having ice cream novelties and chips the next coming days.

If you have any questions or concerns, please feel free to reach out to me at 570-323-8781 We are anxiously waiting for the day that we can open back up for visitations and appreciate your time and patience with the current impact that this pandemic has caused.

Thank you and well wishes,

A handwritten signature in cursive script that reads "Jennifer Cisneros, NHA". The signature is written in black ink and is positioned to the left of the typed name.

Jennifer Cisneros, NHA

Nursing Home Administrator

A Tradition of Caring

1900 Ravine Road • Williamsport, PA 17701

570-323-8781 • Fax 570-323-4858

www.TheWilliamsportHome.com