



# The Williamsport Home

November 27, 2020

Dear Residents, Families, and Caregivers,

As a continued effort to keep you informed of any COVID-19 activity, please see updated information on our current numbers.

Number of cases	
0	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
18	CONFIRMED: Residents with new laboratory positive COVID-19
0	SUSPECTED: Residents with new suspected COVID-19
5	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

Since our last letter dated November 20, 2020, there is **18** new residents confirmed and **11** new staff confirmed positive for COVID-19.

Our main goal is to continue to place our residents first and provide high-quality of care. We continue to focus on the basic principles of cleanliness set forth by policies and procedures from the Centers for Disease Control (CDC), Department of Health (DOH), and Regional Response Health Collaboration Program (RRHCP). We have purchased specialized cleaning sprayers and our Housekeeping staff are using them frequently.

On 11/23/2020 a representative from the Department of Health was at our facility to conduct an infection control survey. Anytime that there is an outbreak, the Department of Health is required to come in to complete this survey. The survey revealed that the facility was in substantial compliance with participation requirements and no deficiencies were cited.

As a continued effort the facility continues to clean high touch areas, have staff break in separate areas, conduct weekly testing on all staff and residents, use the new cleaning machines, review and implement changes from regulatory bodies and monitor infection prevention.

I understand that this is a hard time for all involved and rest assure that we are trying very hard to mitigate COVID-19 in the facility and will continue to try our hardest. If you have any questions or concerns, please do not hesitate to reach out to Allyson Kurtz- Director of Nursing, Sue Hooker- Infection Preventionist or I.

Sincerely,

Jennifer Cisneros, NHA  
Nursing Home Administrator

*A Tradition of Caring*

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[www.TheWilliamsportHome.com](http://www.TheWilliamsportHome.com)