

## The Williamsport Home

December 4, 2020

Dear Residents, Families, and Caregivers,

As a continued effort to keep you informed of any COVID-19 activity, please see updated information on our current numbers.

Number of cases	
0	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
16	CONFIRMED: Residents with new laboratory positive COVID-19
0	SUSPECTED: Residents with new suspected COVID-19
3	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

Since our last letter dated November 27, 2020, there is **16** new residents confirmed and **18** new staff confirmed positive for COVID-19.

The facility still has a focus on providing high quality care to our residents and to maintain cleanliness as set forth by our regulatory bodies. On Monday we had a representative from the Regional Response Health Collaborative Program (RRHCP) visit the facility by our request, to review current processes and to take a tour of the facility to identify any areas to improve on. The RRHCP was very complimentary of the current processes and practices that we have in place and only suggested very minor changes, all of which have been implemented.

The Housekeeping department has and continues to do an excellent job with routinely cleaning our high touch areas and utilizing the electrostatic sprayers throughout the facility. The Activities department continues to work on providing programming to the residents and bringing the spirit of Christmas to the facility.

There has been more information being put out in regards to a COVID vaccination coming. This is still very new information, but as we get more information we will ensure to work with residents and families on what that looks like.

We will continue to keep the Responsible parties updated on any new changes that arise and we thank you for your continued support and understanding during this time. If you have any questions or concerns, please do not hesitate to reach out to Allyson Kurtz- Director of Nursing, Sue Hooker-Infection Preventionist or I.

Sincerely,

Jennifer Cisneros, NHA

Nursing Home Administrator

A Tradition of Caring

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www.TheWilliamsportHome.com