



The Williamsport Home

May 8, 2020

Dear Resident/Family Member:

This letter is to communicate the ongoing efforts to maintain the health and wellness of our staff and residents at The Williamsport Home Apartment and Woodland Vista Personal Care Programs. With the North Central Region allowing certain non-essential businesses to open on Friday May 8, 2020, this will not include The Williamsport Home. With the vulnerable population that we serve it could be some time before regular visitation resumes. We will continue to provide you with updates as information is released.

At this time, we have no COVID-19 cases. We are continuing to follow the stringent visitation guidelines we previously outlined to you. These have been extremely successful in keeping our staff and residents safe and protected. We appreciate your support in honoring our non-visitiation guidelines during this pandemic.

With the weather improving we will be looking to offer outside social distanced visits with your family member. These will be pre-scheduled and be limited to two family members. We ask that you please continue to follow all guidelines including maintaining a distance of at least six feet, hand washing/sanitizing, and wearing a mask. You will be contacted with more details when we are ready to schedule these visits.

We continue to share updates of facility happenings on our website and social media pages. The Centers for Medicare and Medicaid Services (CMS) recently announced some changes on notification to residents and family members of symptomatic residents or positive COVID-19 cases that reside in skilled nursing facilities. However, as of today, there has been no guidance for personal care home notifications to families and residents. The Williamsport Home Apartments and Woodland Vista Personal Care Programs are choosing to follow the CMS guidance. Should cases of COVID-19 develop in one of our programs we will be providing additional communication to you.

As the reopening of businesses, and other activities take place please use caution if going out in the community. You are the best defense in successfully fighting this pandemic. Thank you for your patience, cooperation and support during these challenging times.

If you have any questions, please contact me at your convenience.

Sincerely,

Yvonne Laubach
Personal Care Administrator

A Tradition of Caring
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