

## The Williamsport Home

May 15, 2020

Dear Resident,

In our efforts to keep you informed, we wanted to send a status update as to where things stand in our community relative to COVID -19. Although we realize a letter does not replace a personal call, you are welcome to reach out to us with any specific questions.

Our community continues to diligently stay abreast of all the changes and guidance regarding the Coronavirus. Many of you may have heard in the news, reports regarding testing of all staff and residents that reside in Senior Living communities. We are following this closely and are awaiting final guidance and direction from the PA Department of Health. This is not a requirement for all facilities at this time and does not include our independent living residents. We will keep you updated as additional information becomes available.

This is the most difficult time the country has ever experienced with restricting visitation and limiting participation of public or cultural events in our community. It is beyond words to express the heartache that you, friends and families are enduring by not being able to enjoy the company and fellowship of neighbors.

Please know we extend our most sincere gratitude to you and yours as we continue to provide love and attention to those in our care, as we all navigate these unprecedented times.

We again want to thank you for your continued support of our initiatives to wear our masks and maintain social distancing to keep the COVID-19 virus out of our apartments.

We will keep you informed of any updates.

Sincerely,

Kimberly Rank,

**Director of Independent Living Apartments**